Goals and Objectives

2017/2018 fiscal year

A. Administration

Goals:

Operate at a higher level, increasing the quality and quantity work product.

Objective:

Hire a new Administrative Assistant.

Reconfigure workflows and responsibilities for Executive Director, Financial Analyst, and Administrative Assistant.

B. **Liability Property**

Goals:

Gain more experience and create a business interruption plan to secure service level.

Objective:

Establish relationships with third parties to take different aspects of the program if we have claim growth, membership growth, or employee turnover.

C. Loss Prevention

Goals:

Provide superior service to all County departments with an emphasis on the Sheriff departments.

Objective:

Hire a new Loss Prevention Analyst.

Develop new trainings that will be received well in the sheriff departments.

Develop new programs and events to engage law enforcement.

D. Workers' Compensation

Goals:

Stream line processes and future program planning.

Objective:

Conduct management review of work flows and implement recommendations.

Create a plan for claim or membership growth and claim distributions.

Create a succession plan and subsequent employee development.